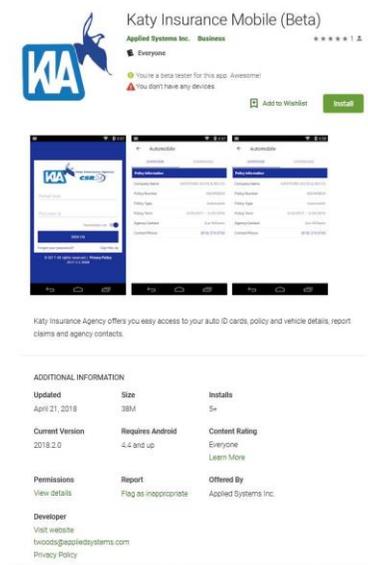


How to Download the Katy Insurance Mobile App for CSR24

Go to either the Apple Store or Google Play and search:

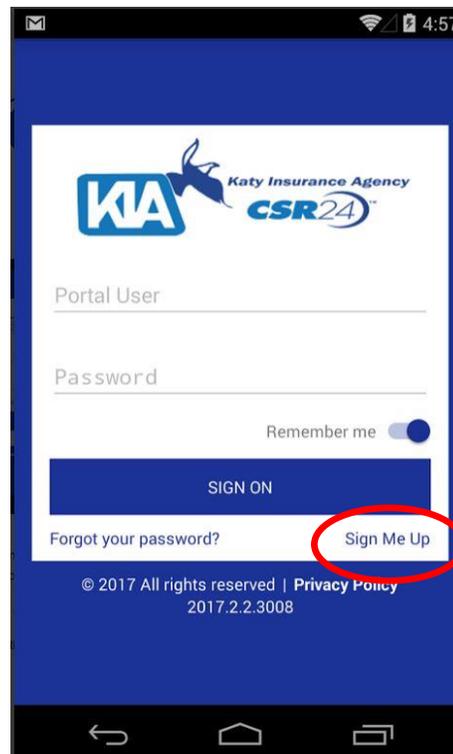
Katy Insurance Moblie

Click Install in order to download the app to your phone.



Once you have downloaded the app, you will need to click on

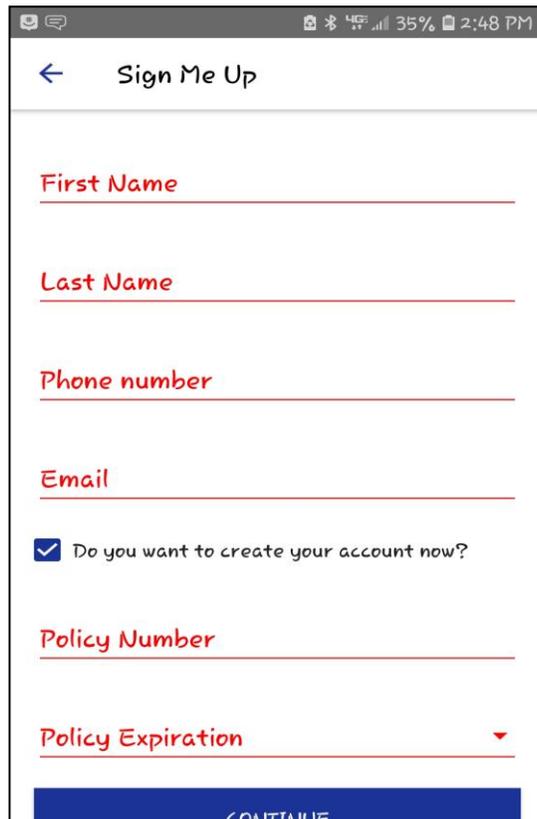
“Sign Me Up.”



You will need to complete the Sign Me Up section with your **name, phone number, email and policy number and expiration date**. This will allow the system to correctly match you up with your account.

If you are unaware of your policy number or expiration date, please contact our office at 281.391.2109 (M-F) and we will be able to assist you.

Select Continue.



The screenshot shows a mobile app interface for signing up. At the top, there is a back arrow and the title "Sign Me Up". Below the title are several input fields, each with a red label and a red underline: "First Name", "Last Name", "Phone number", "Email", "Policy Number", and "Policy Expiration" (with a small downward arrow on the right). Below the "Email" field is a checkbox that is checked, with the text "Do you want to create your account now?". At the bottom of the form is a blue button with the word "CONTINUE" in white capital letters.

Once logged in, you will see the following dashboard.

You will be able to:
Pull an Auto ID Card, Report a Claim,
Review your Policies, Drivers, Vehicles and Documents.

At the very bottom, you will see Contacts.
This will provide you, your insurance agent and service representative emails.

